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2023

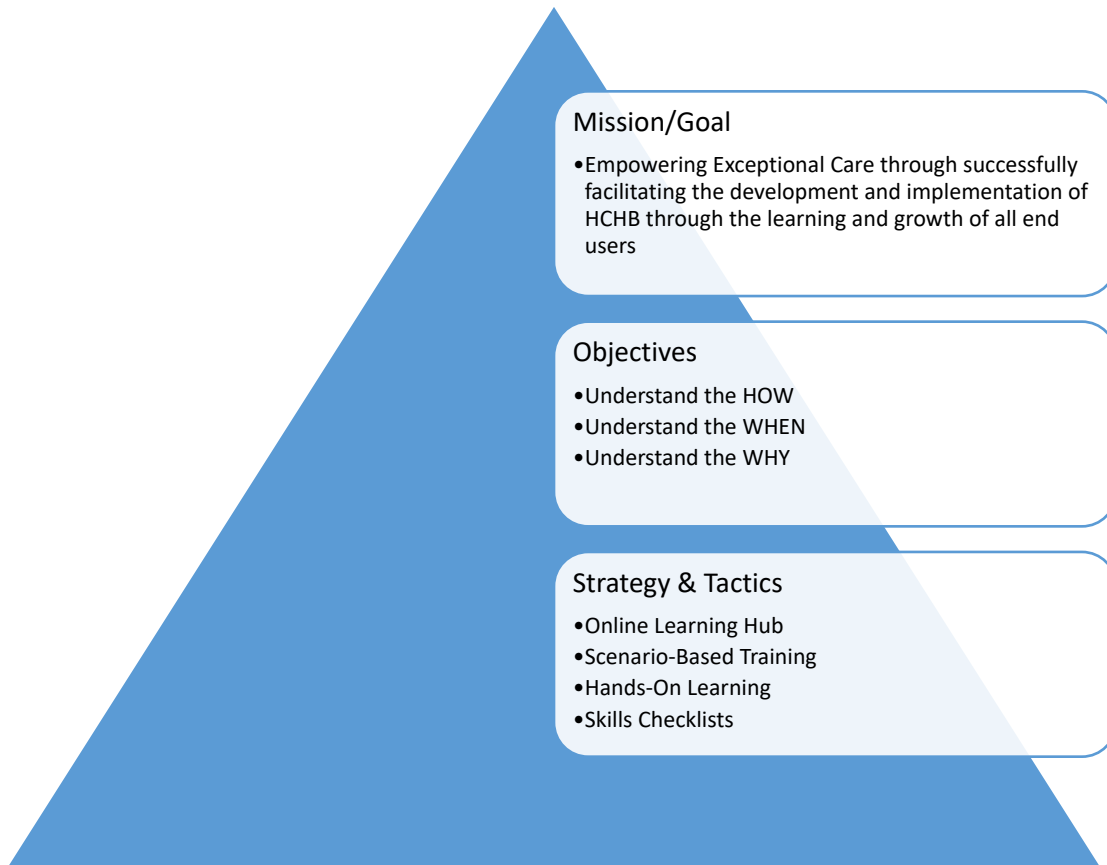
HH MSW Subsequent Visit

Homecare Homebase

HH MSW SUBSEQUENT VISIT

OBJECTIVES OF LEARNING

Your Company and Homecare Homebase are invested in your learning experience. Therefore, it is necessary we follow a set of strategies & tactics to achieve our objectives, which ultimately lead us to our overall goal through Empowering Exceptional Care.



1. **Mission / Goal:** Successfully facilitate the development and implementation of HCHB through the learning and growth of all end users
 - 1.1. **Objective:** User to understand HOW, WHEN, & WHY in using the system
 - 1.1.1. The HCHB new user should understand the basic functionality of the PointCare application upon completion of the Online Learning Hub curriculum.

HH MSW SUBSEQUENT VISIT

- 1.1.2. The HCHB new user should understand where to identify the key components that determine discharge and how to write the discharge order for their discipline by the end of this course.
- 1.1.3. The HCHB new user will understand how to properly complete a subsequent visit given a pre-designed scenario of a patient by the end of this course.

HH MSW SUBSEQUENT VISIT

AGENDA ITEMS

Introduction

- Who is my patient?
- How do I start my day?

15 min

Visit Actions

- Unexpected Events
- Vital Signs
- Physical Assessment
- New Order
- Interventions / Goals

45 min

PRN

- Client Complaint

5 min

INCOMPLETE YOUR VISIT

Visit Actions

- Mileage / Drive Time

5 min

Notes

Agency Specific Note(s)?

5 min

COMPLETE YOUR VISIT

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PATIENT CASE STUDY

ASSESSMENT AND PLAN OF CURRENT VISIT

Cognition: *Patient expresses feelings and thoughts about her current placement and the need for her to increase interaction in the community to help with cognitive decline. We will speak with the daughter via phone. Daughter states she would like continued education regarding dementia and assistance in making decisions on continued care whether the patient will remain in a facility or return home. Patient's daughter is proactive and eager to learn as much as possible to help her mother. Patient is alert, but tired. Patient is confused at times, but oriented to person, place and situation, but she is not oriented to time or date. Patient's confusion might be due to her not having her hearing aids in as well as some cognitive decline. We will continue to monitor patient's level of cognition and work on education and support with family and patient.*

Complaint: *Patient wants to log a formal complaint about her Home Health Aide, Heather. Her car is leaking oil and left a stain in her driveway.*

HISTORY OF PRESENT ILLNESS

Patient is a woman being admitted for home care due to St. II Pressure Ulcer to left heel and need for wound management. Patient has past medical history significant for type 2 diabetes, hypertension, and nicotine dependence. According to patient's husband, John Smith (contact), she has exhibited no cognitive issues or functional deficits prior to this episode of care. The patient has been noted to have a good appetite and denies problems with sleeping or weight changes. She also denies any suicidal ideations and visual/auditory issues.

HH MSW SUBSEQUENT VISIT

RECOMMENDATIONS FROM CASE CONFERENCE

Patient is improving and meeting her goals, so we should adjust the Plan of Care accordingly. We need to discharge from MSW services next week.

COORDINATION NOTES

REQUEST TO ADD NEW PHYSICIAN

DEMOGRAPHIC CHANGE REQUEST

