PHYSICIAN'S HOME HEALTHCARE GUIDE





CALL 24/7 Tel: 1-800-277-8291 FAX YOUR ORDER TO 866-379-1971

WELCOME TO

SIGNATURE HEALTH SERVICES

Your home healthcare partner. We are your turn-key solution for excellence in home healthcare. Signature Health Services boasts a coveted 4-star rating from Medicare for patient satisfaction and quality of patient care. The Texas Department of Health and Human Services evaluates Signature as the best in care, customer service, and for 100% compliance with the Medicare conditions of participation.

OUR MISSION

Signature Health Services brings innovative healthcare and healing home! We are committed to changing your perception of where the best healthcare can be delivered and achieved. We know that physical and emotional health are nurtured and enriched just by being at home. We meet your patients where they are to enhance their well-being. We believe that education and a patient's understanding of their disease or medical condition empowers them to self-manage and gain independence. We design a personalized and results-driven treatment plan for your patient, making the best healthcare accessible at home.

YOUR HOME HEALTHCARE PARTNER

Over the past 25 years, Signature Health Services has partnered with nearly 4,000 physicians to deliver the highest quality home healthcare to more than 25,000 patients. We efficiently and expertly coordinate patient care with our referring doctors, facilities, and hospitals, enhancing the continuum of care.

We care for your patients when you can't be there. Our highly skilled and trained, multilingual nursing team works with you to design customized disease management programs and treatment plans for your homebound patients. Signature's at home training and easy to follow "how-to" booklets help your patients understand and self-manage their specific disease or condition. Our experienced therapy team evaluates and maximizes patient safety, and develops personalized therapy and rehabilitation programs to facilitate your patient's functional or modified independence at home.

Our commitment is to skillfully execute your orders and deliver exceptional home healthcare to your patients. We maximize your patient's health through personalized disease and medication management, while striving to facilitate your patient's functional or modified independence at home. Working closely with you, we realize better patient outcomes.

We are available 24 hours a day, including on weekends and holidays, with an RN always on call. We are committed to keeping your patient at home and out of the hospital unnecessarily. We achieve this by being accessible and through attentive care, education, cutting-edge technology, and telehealth calls, giving your patients a sense of security and peace of mind.

OUR SERVICES

SKILLED NURSING CARE • CERTIFIED NURSE'S AIDES
OCCUPATIONAL THERAPY • PHYSICAL THERAPY
SPEECH LANGUAGE PATHOLOGY • MEDICAL SOCIAL WORK

OUR CORE VALUES —

Building → Excellence → Integrity → Teamwork with our care continuum partners, as we provide exceptional home healthcare to your patients.

- **B** = Building –Our staff is available 24/7, building a partnership with our physicians, facilities, and hospitals to transition your patient to care at home, realizing more comfortable and better patient outcomes. We build a close patient relationship, treating each patient as a VIP.
- **E** = Excellence –We expect excellence. Excellence is not only an achievement; it is an attitude. We strive to meet and exceed the expectations of our patients and healthcare partners. We invest in our team through close oversight, continuing education, evidence-based practice treatments, and rigorous training with delivery. We effectively communicate and collaborate with you to ensure timely patient care and to deliver preeminent home healthcare.
- **I** = Integrity –We are dedicated to working with professionalism, trustworthiness, candor, and respect. We take pride in our commitment to working with you and your patients to provide the best home health-care solution.
- **T** = Teamwork –We listen. We collaborate. We facilitate. Signature boasts a dedicated team of outstanding professional managers, nurses, therapists, and Patient Care Liaisons here to serve you and your patients. Together, we are your preferred home healthcare team.

LET SIGNATURE HEALTH SERVICES #BEIT FOR YOU!

OUR AWARD-WINNING TEAM

Trust our History. Trust our Team. Trust Our Results.



Skilled • Compassionate • Experienced

Signature Health Services is committed to building the best team. We carefully screen and only select the top-tier of nursing and therapy candidates. We ensure that only the premier skilled, caring, dedicated, and qualified professionals represent us. Our team delivers the excellence that you deserve, we champion, and our patients expect.

Signature Health Services' clinicians establish a close working relationship with your office, while carrying out your treatment plan. We encourage and facilitate your patient's necessary and scheduled visits to your office. Our commitment is always to keep you in the loop. Our multilingual, skilled nurses and therapists strive to be your eyes and ears on your homebound patients. We continuously assess and carefully monitor your patients. We partner with you to help your patients achieve better care goals. Together we are a winning team.

Signature is your turn-key solution to exceptional home healthcare. Our experienced Signature team is a premier model for superior outcomes. We provide the best care team to meet your expectations and your patients' needs. Signature's Patient Care Liaisons are your ready resource to better home healthcare. Our liaisons are always available to coordinate with you and your staff. They facilitate communication and orders, to make your Signature experience both valuable and seamless.



OUR TREATMENT FOCUS

Signature's skilled nursing and therapy services encompass disease management, education, treatment, and self-empowerment for many medical needs, diseases, and conditions.

<u>Neurological</u>: Dementia, including Alzheimer's, Head Injury, Neuropathy, Paralysis, Parkinson's Disease, Seizure, Stroke, TIAs

Endocrine System: Diabetes, Thyroid disorders

<u>Cardiovascular</u>: Congestive Heart Failure (CHF), DVT, Heart Attack (MI), Hypertension, Peripheral Vascular Disease (PVD)

Respiratory: Bronchitis, Emphysema, Pleural Effusions,

Pneumonia, Pulmonary Disease (COPD)

Skin: Arterial Ulcers, Burns, Diabetic Ulcers,

Complicated/Non-healing Wounds, Surgical Incisions/Wounds

Musculoskeletal: Amputations, Arthritis, Balance Problems and

Falls, Joint Replacement, Muscle Atrophy, Weakness

Immunology: Chron's, Fibromyalgia, Gout, Lupus, MS,

Rheumatoid Arthritis

Hematologic/Blood: Anemia, Cancer, Clotting Disorders

Gastrointestinal: Colitis, Clotting Disorders, Feeding Disorders,

Gastric Ulcers

Infectious Diseases: Flu, MRSA, Other System Infections, Viral

Pneumonia, including Covid-19

Genitourinary: BPH, Incontinence, Prostatitis, Urinary

Retention/Foley Care

<u>Limbs and Organs</u>: Amputation, Organ Transplantation <u>Renal System</u>: Chronic Kidney Disease, Kidney Transplant,

Renal Failure (ESRD)

OUR CLINICAL EXPERTISE



Skilled Nursing Services:

Comprehensive Wound Treatment & Management Burns Complicated/Non-healing Wounds Diabetic/Venous Statis/Arterial Ulcers/Pressure/Decubitus Ulcers

Chronic Disease Treatment & Management
Cancer Care, Support, & Transition
Congestive Heart Failure (CHF)
Ischemic Heart Disease
COPD
Dementia
Depression
Diabetes
Hypertension
Parkinson's

Medication, Education, & Management
Anti-coagulation Medications
B-12 Injections
Heart Failure Infusions
Immunoglobin Infusions
Osteoporosis Medications
Other Infusions & Injections
Nutritional Feedings, TPN,
Enteral (Tube) Feedings

Other Nursing Services:
Foley/Indwelling Catheter
Management
Implantable Devices' Care:
Central Venous
Catheter, LVAD, Ports, PICC
Infectious Disease Management
Ostomy Care
Pleural Drainage System Care
Telemonitoring
Tracheotomy Care

Licensed Therapy Services:

Activities of Daily Living Training (eating, bathing, getting dressed, toileting, transferring, and continence) Activity Modification & Adaptive **Equipment Training** Assistive Device Training Balance and Safety Training Cardiac Rehabilitation Care After a Fall Cognitive Training Gait & Balance Training Home Safety Evaluation/ Fall Prevention Individualized Home Exercise **Program** Occupational Health Training Orthopedic Rehabilitation Pulmonary Rehabilitation Speech and Swallowing Training Strength and Mobility Training Stroke Rehabilitation Vestibular Rehabilitation Theraphy

HERE'S WHAT YOUR PATIENTS SAY ABOUT SIGNATURE HOME HEALTHCARE

Signature Health Services has been like a lifeline for me. I would recommend their services to anyone in need of health care services. –Delores Godfrey

My nurses and physical therapist are fantastic – kind, respectful, patient, helpful, taking time to listen to me. Everyone who came from Signature Health Services was very professional, very positive, and encouraging. –Mary Himmelman

This care was fantastic. The people were kind and very caring. They were focused on my needs. I would recommend Signature to anyone in need. –Curtis Knox

I felt that I was not alone in making health decisions. –Eleanor Steele

Signature has been a Godsend to my husband, Jack, and me these past 3 years. Signature has always gone above and beyond, no matter what we needed. Signature came to the rescue after Jack had a stroke. Their nurses and therapists make a personal, emotional connection and truly care about us. Signature provides superior, fantastic, and daily attentive care. They are like family. –Peggy Paris





We're here 24/7. Call 1-800-277-8291, or fax your order to 866-379-1971



SIGNATURE HEALTH SERVICES IS YOUR TURN-KEY HOME HEALTHCARE SOLUTION

OUR INSURANCE PARTNERS

Medicare (Traditional) **Medicare Advantage Partners:** Aetna PPO • Blue Cross Blue Shield PPO • Humana PPO

United Healthcare PPO & TRS • Wellcare HMO Talk to your Patient Care Liaison regarding the Medicare Advantage Plans that we can accept.

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24/7 at 800-277-8291, or fax your order to 866-379-1971 to begin receiving pioneering home healthcare for your patients.

1300 Rollingbrook Drive, Suite 306 Baytown, TX 77521

For more information and helpful articles about our home healthcare services, please visit our website at signaturehealthservices.net, or email us at information@signaturehealthservices.net

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